

Terms & Conditions – Car-E-On.com

Effective Date: [Add date]

Welcome to **Car-E-On.com** (“Car-E-On”, “we”, “us”, “our”). By booking or using our car cleaning services through our website, mobile app, or any other platform, you agree to comply with and be bound by the following Terms & Conditions.

1. Services

Car-E-On provides doorstep car cleaning and related services based on selected packages and schedules. Services are subject to availability and may vary by location.

2. Booking & Scheduling

- Customers must provide accurate vehicle and address details at the time of booking.
- Service time slots are indicative and may vary due to traffic, weather, or operational reasons.
- Car-E-On reserves the right to reschedule services with prior notice.

3. Customer Responsibilities

- Ensure access to the vehicle at the scheduled time.
- Provide adequate space and permissions (society/parking access).
- Remove personal belongings before service.
- Car-E-On will not be responsible for loss or damage of personal items left inside the vehicle.

4. Service Limitations

- Heavily soiled vehicles (mud, pet hair, bio-waste, paint stains, etc.) may require additional charges or may not be serviced.
- We do not provide engine cleaning unless explicitly mentioned in the package.
- Existing scratches, dents, paint damage, or wear & tear are not our responsibility.

5. Pricing & Payments

- Prices displayed are inclusive of applicable taxes unless stated otherwise.
- Payments must be made through approved payment methods.
- Car-E-On reserves the right to revise pricing at any time.

6. Subscriptions & Packages

- Subscription services are valid for a specific duration only.
- Missed services due to customer unavailability will not be carried forward.

- Services may be paused only with prior intimation, subject to policy.

7. Cancellations

- Same-day cancellations may not be eligible for refunds.
- Repeated cancellations may result in account suspension.

8. Damage & Liability

- Our staff follows standard cleaning procedures.
- Any service-related damage must be reported within **24 hours** with supporting photos.
- Our liability is limited to the service value of that booking.

9. Force Majeure

Car-E-On shall not be liable for delays or failures due to events beyond our control such as natural disasters, strikes, government restrictions, or technical failures.

10. Termination

We reserve the right to suspend or terminate services if misuse, abuse, or violation of terms is identified.

11. Governing Law

These terms shall be governed by and interpreted in accordance with the laws of **India**. Any disputes shall be subject to the jurisdiction of local courts.